

YOU BELONG

NEWS FOR CENTRA MEMBERS | JANUARY - MARCH 2020

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Annual Meeting

Tuesday, April 28 at 3:00 p.m. at the Courtyard by Marriott at 3888 Mimosa Drive, Columbus, IN 47201.



In this issue:

Letter from The President...page 2

New Branch Opening...page 2

**Centra Financial Services,
Title Services...page 2**

Centra Community Outreach...page 3

Loretta M. Burd Scholarships...page 3

Conway Tours...page 3

**Board and Supervisory Committee
Nominees...page 4**

Holiday Closings

Monday, January 20

Martin Luther King Jr. Day Closed

Monday, February 17

President's Day Closed

As always, we offer 30,000 FREE ATMs, online, mobile and telephone banking 24/7, 365 days a year.

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Letter from the President



Dear Members, we move into the new year, I want to share how we have been continuing to work on building a strong future for Centra, and for you as a Member. In the past year, we opened a new branch in Salem and relocated our Sellersburg branch, making it easier for our Southern Indiana Members to visit us. The debut of

our first Interactive Teller Machines (ITMs) in 11 different locations also gives Members the opportunity to connect face-to-face with a live Centra Service Agent later in the evening and into the afternoon on Saturdays. Additionally, we introduced new tools for you to protect your identity with Mastercard® ID Theft Protection™ and Mastercard Zero Liability Protection.

Now we are looking forward to the grand opening of our Nashville branch and the completion of construction on our new corporate headquarters building in the first half of 2020.

As another example of our drive to better serve you, Centra Financial Services has acquired a title company, which will give you the option of working directly with Centra for your title research and insurance to streamline the mortgage process. In addition, we will be launching CardControl in 2020 to help you manage when, where, and how your debit card is used. We will be introducing Zelle® as well, making it easy, fast, and safe for you to send or receive money.

By continuing to grow and build a strong future for our Credit Union, we can enjoy greater opportunities to serve you better with new technologies and helpful products in new locations that are closer to home. Thank you for your continued support and for your Membership.

Rick A. Silvers
Sincerely,
- Rick Silvers

Follow Us on Social Media:



We use Facebook, Twitter, and Instagram to connect with our Members on social media. We host giveaways and share financial tips, fun holiday activities, and more. Join us on social media!



Nashville Branch Opening

We are excited to announce that we will be opening a new branch starting in early 2020. Currently, we are upgrading the former First Merchants Banks branch at 189 Commercial Street. As our twenty-fifth branch, Nashville will be a great location west of the Headquarters in Columbus.

“We are very excited for this opportunity to expand Centra’s reach into the community of Nashville. This town is a unique treasure where a local focus thrives, and we look forward to bringing out Member-centered services to the area.” Rick Silvers, President and CEO of Centra, said.

Centra will be the first credit union in Nashville and the first to have a lobby dedicated to Interactive teller Machine (ITM) service. Visitors to the Nashville branch will be able to schedule appointment with mortgage lenders, Business Services representatives and advisors from Centra Financial Services.



Centra Financial Services is growing!

Centra Financial Services is expanding with the addition of a title company, CFS Title, LLC. This new opportunity allows Centra to have more control over the entire mortgage process to ensure you are receiving the best possible service.

By adding CFS Title, Centra and Centra Financial Services will be able to provide Service the Centra Way throughout more of the mortgage process. This means that you will have the option to go directly through Centra for your title search services and title insurance.

CFS Title acquired Johnson County Land Title on December 2 and is doing business as Johnson County Land Title.

Holiday Giving Program

Centra Credit Union is pleased to work with local partner agency programs, such as Salvation Army and Shop with a Cop, this year to ensure that local children have gifts to open during the holiday season. Centra Team Members always look forward to having the opportunity to give back to our local communities and to help provide a brighter holiday to local families in need. The generosity of the community as of December 4th raised more than **\$11,500**. The program officially ended on December 14th, with the donations being distributed to the partner agencies to finish up their holiday giving. Visit the Centra Foundation website Centra.org/centra-foundation-holiday-giving or the Centra Facebook page to see photos from the program and to learn more about the difference YOU made this holiday season.

Team Member Nominated Donations

We donated grants of \$2,500 each to non-profits within the communities we serve, totaling more than \$100,000 in donations throughout Central and Southern Indiana. Our Team Members were asked to nominate the non-profits they feel passionate about supporting, and one non-profit was selected for each branch and department within the organization.

“Centra Team Members love being able to support the causes they care about through this program, and we are proud to be able to support the communities we serve with these donations,” said Centra Community Involvement Officer Jenni Carr.



Hope of Southern Indiana



Advocates for Children

These wonderful organizations support a similar mission and serve the local communities where Centra has a presence. Credit Unions were built on the premise of People Helping People, and we are excited to provide support to these causes,” said President and CEO Rick Silvers.

Loretta M. Burd Scholarship

The Centra Foundation offers the chance to apply for 27 scholarships of \$2,500 each to students attending college next fall. Scholarship applications will be available online from **January 10 – February 29, 2020**.

LORETTA M. BURD HIGH SCHOOL SCHOLARSHIP - Available for local area High School Seniors who will be graduating in 2020.

LORETTA M. BURD ADULT SCHOLARSHIP - The Adult Scholarship is designed for adults over the age of 22 who have realized the importance of post-secondary education for their career and family.

The Centra Foundation would also like to recognize to Shirley Shea for her support to the Loretta M. Burd Adult Scholarship Program. We are very grateful for such a great community partner!

Visit www.centra.org/scholarships/ for more information

Going Places

Call Conway Tours at 812-379-9811 to learn more about how you can take part in these 2020 trips as a Centra Credit Union Member!



Switzerland and Germany with Oberammergau Passion Play

July 14 – 22, 2020

Oberammergau Passion Play, Wies Church, Neuschwanstein Castle, Black Forest, Chaateau de Chillon, Zermatt, Matterhorn Museum, Grimsel Pass, Lucerne.



Norwegian Coastal Voyage

August 3 – 14, 2020

Oslo, Viking Ship Museum, “Norway in a Nutshell” Tour, Flam Railway, Naeroyfjord Cruise, Bergen, 6-night Norwegian Coastal Voyage - Northbound, Alesund, Trondheim, Arctic Circle, Tromso, Kirkenes.



Canyon Country

September 29 – Oct 6, 2020

Scottsdale, Oak Creek Canyon, Kaibab National Forest, Grand Canyon, Lake Powell, Choices on Tour, Bryce Canyon National Park, Zion National Park, Las Vegas.

Board and Supervisory Committee Nominees

2020 Board of Directors Candidates Announced

Each year, according to our bylaws, a Nominating Committee presents a slate of candidates to fill the Board of Directors and Supervisory Committee. The following individuals have been nominated to serve.

Board of Directors



Kevina Schumaker has been a partner at Chauncey Hill Partnership LLC for over 35 years working in the individual and family services industry. Serving on the Boards of Directors of The Commons and Turning Point Domestic Violence Services, Inc, Kevina is also skilled in negotiation, team building, short sales, construction, and condos. Kevina is a graduate of Southeastern Academy of Travel and Tourism, Kissimmee, Florida.



Joseph Brown is a retired partner with Rodefer Moss & Co., PLLC and was the Director of Audit for the firm's Indiana and Kentucky offices. Joe is also a graduate of IU Bloomington with a B.S. in Accounting and is a member of the American Institute of Certified Public Accountants, the Indiana CPA Society, and the Kentucky Society of CPAs. Joe currently serves on the New Albany Floyd County School Board, Salvation Army Advisory Board, and Centra Credit Union Supervisory Committee.



Mary Stroh has been an attorney with Sharpnack, Bigley, Stroh & Washburn since 2010. Prior to joining the firm, Mary received her B.A. in Psychology from DePauw University and her JD from IU School of Law-Indianapolis, cum laude. Mary serves, or has served, on the Boards of Directors of Foundation for Youth, Children Inc., Bartholomew County Bar Association, Lincoln Central Neighborhood Family Center, Centra Credit Union, and as a Regional Trustee for Ivy Tech Community College.

Supervisory Committee



Chip Orben works for Duke Energy as a Government and Community Relations Manager and has been with the company since 1986. Chip is Past President of the Indiana Economic Development Association (IEDA) and serves on the Economic Development Boards in five Indiana counties. In Columbus, he is President of Columbus Park Foundation and serves with three additional organizations. Chip is a 1985 graduate of IU Bloomington with a degree in Business Analysis and is also a graduate of Economic Development Institute from the University of Oklahoma.

Nominations for the Board of Directors may also be made through petition. The petition must contain signatures and account numbers of a minimum of 5% of the total Membership. As of November 30, 2019, Centra has 160,526 Members. Valid petitions must be filed with the Secretary of the Board of Directors prior to March 1, 2020. Written statements of qualifications, biographical information, and willingness to serve if elected must accompany all petitions. **The Annual Meeting will be held on Tuesday, April 28 at 3:00 p.m. at the Courtyard by Marriott at 3888 Mimosa Drive, Columbus, IN 47201.**

Member Service Centers

Columbus National Road
1430 National Rd.
PO Box 789
Columbus, IN 47202
(812) 376-9771
(800) 232-3642

Union Street
601 Union St.
PO Box 789
Columbus, IN 47202
(812) 372-8811

26th Street
2020 26th St.
PO Box 789
Columbus, IN 47202
(812) 378-5962

SR 46 West
2165 Jonathan Moore Pike
PO Box 789
Columbus, IN 47202
(812) 376-7661

Walesboro
2010 W. 450 South
Columbus, IN 47201
(812) 342-4403

Edinburgh
11700 North U.S. 31
PO Box 158
Edinburgh, IN 46124
(812) 376-9979

South-Central Indiana Greensburg Plaza
1803 North Lincoln St.
Suite A
Greensburg, IN 47240
(812) 662-9392

Madison
303 Clifty Dr.
PO Box 1050
Madison, IN 47250
(812) 273-8844

Nashville
189 Commercial St.
PO Box 1050
Nashville, IN 47448
(812) 994-5055

North Vernon
975 Veterans Dr.
North Vernon, IN 47265
(812) 346-9596

Shelbyville
2450 E. State Rd. 44
Shelbyville, IN 46176
(317) 392-2100

Southern Indiana Clarksville Walmart
Walmart #1476
1351 Veterans Parkway
PO Box 2927
Clarksville, IN 47129
(812) 284-4180

Jeffersonville
2125 Veterans Parkway
Jeffersonville, IN 47130
(812) 288-2450

New Albany
710 Pillsbury Lane
New Albany, IN 47150
(812) 944-1325

River Ridge
450 Patrol Rd.
Jeffersonville, IN 47130
(800) 232-3642

Salem
1208 South Jackson St.
Salem, IN 47167
(812)570-3016

Scottsburg
281 N. Gardner
PO Box 400
Scottsburg, IN 47170
(812) 752-3377

Scottsburg Walmart
Walmart #1142
1618 W. McClain
PO Box 354
Scottsburg, IN 47170
(812) 752-7010

Sellersburg
651 Hamburg Way
Sellersburg, IN 47172
(812) 280-2820

Seymour
520 South Jackson Park Dr.
PO Box 363
Seymour, IN 47274
(812) 523-3230

State Street
2150 State St.
New Albany, IN 47150
(812)850-6300

Indianapolis Carmel
11711 N. Pennsylvania,
Suite 101
Carmel, IN 46032
(317) 843-5380
(800) 421-4111

Shadeland
4562 N. Shadeland Ave.
Indianapolis, IN 46226
(317) 541-1960

Outside Indiana Jamestown, NY
4720 Baker St.
PO Box 26
Lakewood, NY 14750
(716) 763-4405

Whitakers, NC
9377 N. U.S. 301
PO Box 100
Whitakers, NC 27891
(252) 437-9214

Administrative Centers Corporate Offices
3801 Tupelo Dr.
PO Box 789
Columbus, IN 47202

Mortgage Center
70 Carr Hill Rd.
PO Box 789
Columbus, IN 47202

Jeffersonville Southern Indiana Administrative Center
1990 Charlestown
New Albany Pike
Jeffersonville, IN 47130



Shared Branch and ATM Locations
For a list of nationwide shared branches and ATM locations, visit www.centra.org.